	Stakeholder: Faculty/Staff	Stakeholder: Students
Strengths		·
Academics		
	Academic Standards	 Freshman English course promotes writing and presentation skills
	Accreditation, US affiliation	 General education, interesting courses, opportunity to choose courses
	Teaching methodology	Active participation in class; interactive learning
	Articulated policies	Western-style pedagogy
	Credit transfer policies	Faculty availability; office hours
	English language	
	Commitment to diminish academic dishonesty	
	Growing number of academic programs.	
	Positive Reputation in country	
Facilities		
	Modern, fully equipped, state-of-the-art, best in Armenia	Buildings modern
	Best Library in Armenia	Labs are good
	• Gym	Cafeteria
	Cafeteria	Library resources
	Secure	
	Smoke-free	
	Access to public transportation	
	Accessibility for disabled	
Faculty		
	Training/expertise	Sometimes using Armenian for reinforcement
	Western educated	Faculty from abroad
	Practitioners in fields	Mentoring students, positive interactions
	Mentoring/support of students, student centered.	
	Open-minded	
	Younger	
	Blend of international and local	
	Growing number of faculty	
	Variety of visiting instructors	

	Stakeholder: Faculty/Staff	Stakeholder: Students
<u>Strengths</u>		
	Use of teaching assistants	
Staff		
	Staff as strength	Academic support units are helpful, knowledgeable
		Writing Center is supportive
- · · ·		
Students		
	Quality and eagerness.	Selective admissions
	Quality of grad students	
	Diverse background.	
	Admission more competitive than others locally	
	Quality and eagerness.	
	•	
Financial		
	Need-blind admissions	
	Availability of variety of financial aid	
Communication		
Communication	Cood with lie autwoodh	
	Good public outreachAlumni quality and success	
	Community outreach	
Other		
	Meritocracy, tradition of opportunity.	Sense of AUA Community
	 Proactive, visionary, and understanding management 	Good value for AUA educational experience
	Vision-driven decision-making	
	No Soviet mentality	
	Location as strength	

	Stakeholder: Faculty/Staff	Stakeholder: Students
Weaknesses		·
Theme	Stakeholder: Faculty/Staff	Stakeholder: Students
Academics		
	Lack of electives, minors.	Limited choice of majors
	Only 3 undergrad programs	Class size too big
	Concentrations need further definition	 Curricular suggestions: foreign languages (to level of proficiency), Computer Science, Engineering, Pre-Law.
	Intensity of English program	 Need for better classroom management and strategies to combat cheating
	No dean of CoBE.	 Policy to pay extra tuition for repeated courses
	Limited collaboration with other universities	 Lack of study abroad program
	Perceived decline in quality of some grad programs	
Facilities		
	Need more space	 Sometimes computers, printers, wifi are slow; overloaded tech infrastructure
	 Need more quiet study spaces. 	Long lines to use printers
	Need better access to databases, UMS.	 Need for designated rooms for studying, relaxing between classes
	Poor internet, wifi – need more wireless options.	Library too small; too noisy
	IT services	No gymnasium, sports facilities
	• website	High prices at cafeteria
	 Lack of spaces for small or large classes. 	Parking.
	 Lack of specialized lab/studio spaces 	 Sometimes computers, printers, wifi are slow; overloaded tech infrastructure
	Cafeteria: busy, loud, not enough capacity	
	Parking	
	Library too small	
	 Lack of access to academic literature 	
	 No place to house special collections 	
	Limited library collections	
	Issue of lockers.	
	Insufficient bathrooms for faculty.	
	 Inconvenient tech podiums in classrooms (keys and key 	

	Stakeholder: Faculty/Staff	Stakeholder: Students
Weaknesses		
	boxes).	
	No sports facilities.	
	No campus environment	
	No campus environment	
Students		
	Need to be more disciplined in class	 Need more international students to enhance learning experience
	Probation students	
	Lack of strong foundation from high school	
	English language skills	
	Little access to textbooks	
	Little diversity.	
	o DSS diversity	
	Poor quality of grad students	
	 Admissions procedures – admits wrong students 	
	 Entrance math test. 	
	 Lack of targeted recruitment 	
	 Need to be more disciplined in class 	
	 Probation students 	
	Lack of strong foundation from high school	
Faculty		
	 Small core faculty in academic programs 	 Some faculty speak Armenian during class
	Lack of faculty diversity; not enough international faculty	 Insufficient level of English proficiency among some local instructors
	Teaching assistants	Not all faculty use Western pedagogy
	Lack of tech fluency among faculty	
	Insufficient number of computers for all faculty.	
	Insufficient time for research, lack of prof. development	
	opportunities	
	Salaries not internationally competitive, low retention	
	incentives, high turnover	
	o benefits	

	Stakeholder: Faculty/Staff	Stakeholder: Students
<u>Weaknesses</u>		
	Unqualified faculty	
Staff		
	Services understaffed	 Registrar's Office too busy, especially during add/drop period resulting in some technical issues
Development		
	 Less restricted funds; monies should be applied to operating deficit 	
	Institution too dependent on donors	
Communications		
	Reputation suffering	
	•	
Other		
	Need more community service, service learning	 Need for more extracurricular activities (excursions, field trips) to build sense of community
	ACDO - Alumni services need to be stronger	
	 Graduate job services, internships 	

	Stakeholder: Faculty/Staff	Stakeholder: Students
<u>Opportunities</u>		
Theme	Stakeholder: Faculty/Staff	Stakeholder: Students
Academics		
	Doctoral programs	
	 Development of additional undergrad majors. 	
	 Development of new grad programs 	
	 Development of certificate programs 	
	 Development of study abroad programs for AUA students 	
	 Offer academic planning programs (post-graduation planning) 	
	More internships	
	Distance Education	
Faculty		
	More full-time faculty positions	
	Expand research	
	Diasporan population	
Students		
	Recruitment in Iran	
	 Recruit among diasporans. 	
	o Russia	
	International recruitment	
	High school bridge programs	
	Need to cultivate and mentor the strongest students	
Facilities		
	Purchase of new land	
	New buildings	
	More dining options	
Development		
·	Fundraising within units	

	Stakeholder: Faculty/Staff	Stakeholder: Students
Opportunities (cont'd)	Additional money to support good students in need	
International Grants		
	Tempus collaborative programs	
	ASHA grants.	
Partnerships		
·	Government and public sector organizations	
	 Ministry of Education, Central Bank, National 	
	Academy of Sciences	
Alumni		
	Increasing alumni base	
Communications/Institutional		
Profile		
	AUA as venue to host international events	
	Need to promote AUA and raise its profile locally	
	Initiatives to raise international profile.	

	Stakeholder: Faculty/Staff	Stakeholder: Students
<u>Threats</u>		
Theme	Stakeholder: Faculty/Staff	Stakeholder: Students
Academics		
	 Competition from US accredited universities in the 	
	region	
	No dean in CoBE	
	 Underdeveloped distance education opportunities 	
	 Lack of collaborations with other local/regional 	
	universities	
	 Study abroad and summer programs do not bring benefit 	
	to institution	
Facilities		
	Overflow of undergrad students	
	Lack of a campus with green space	
Faculty		
	Faculty salaries and benefits are not competitive	
	Unfair distribution of faculty salaries and benefits	
Students		
	Lack of diversity in Armenia (culture/race/disability)	
	Pending issues with graduating seniors – time-to-degree	
Communications		
	Decline in reputation for excellence	
	 Need to be on offensive in shaping AUA's identity, 	
	branding	
Development		
	Donor burn out	
	 Rely on Development to cover operating expenses and financial aid 	
Finances		
	Fiscal model not sustainable	
	 Inappropriate prioritization of resources 	
	 Increasing number of students on financial aid 	
Other		
	Dram's instability	

	Stakeholder: Faculty/Staff	Stakeholder: Students
Threats (cont'd)	 Armenia's economic weakness leading to uncertain job market for graduates. 	
	Country's income divide	
	 Decreasing relevance of previously held strengths 	